



Nevada Joint Union High School District Mobile Device Protection Plan

A Chromebook is made available to students enrolled in the Nevada Joint Union High School District (NJUHSD) for educational use. Research has indicated that a 1:1 program (issuing each enrolled student an electronic device to access the Internet) increases student engagement and interest levels. Chromebooks allow access to a student-centered, anytime-anywhere, learning environment that allows them to actively create content. Empowering students with their own mobile device promotes a challenging and personalized learning process.

The Chromebook is the responsibility of the student to which it is assigned, as with all NJUHSD instructional materials. This includes costs associated with damages and loss or theft (California Education Code 48904). Students are responsible for the safe and appropriate operation of the Chromebook. Expectations for the use and care of the Chromebook package (Chromebook, charger, and Chromebook bag) are as follows:

School District Responsibilities

- Provide a Chromebook to each diploma-bound student enrolled at Bear River, Ghidotti, Nevada Union, or North Point Academy.
- Provide a protective case and charger for each Chromebook.
- Provide an adequate supply of loaner Chromebooks in case of loss or damage.
- Provide a low-cost Chromebook protection plan option to NJUHSD families
- Provide filtered access to the Internet regardless of Chromebook location.
- Provide timely assistance and email support via helpdesk@njuhsd.com

NJUHSD Family Responsibilities

- Ensure your child meets the expectations as outlined in the Nevada Joint Union High School District 9-12 Student Instructional Technology Acceptable Use and Internet Safety Policy.
- Ensure the Chromebook is cared for properly.
- Ensure your child reports ANY damage to the school library staff or designee immediately.

Protection Plan Option (up to 12 months)

- A District Chromebook protection plan is available for \$15 per year.
- Protection plan is effective from July 1 to June 30 of each year.
- Policies purchased at any time during the school year will terminate June 30 of that year.
- Policies purchased during the year will not be prorated.
- **Students with previously issued Chromebooks may purchase insurance up until Friday, September 8th, without having the device inspected. Beyond September 8th, the device and charger must be inspected by site staff before coverage can be purchased.**
- Students issued devices at the beginning of the school year may purchase insurance up until the end of the 3rd week after receiving their chromebook without having the device inspected. Beyond the 3rd week, the device and charger must be inspected by site staff before coverage can be purchased.

- There are no refunds for students who withdraw to attend a non-District school.

Deductibles

- 1st covered repair: \$0 (no deductible); 2nd covered repair: \$30; 3rd covered repair: \$50
- After 3 repairs and/or replacements in one year, a student is referred to site administration and the coverage is voided for the remainder of the year. The parent/guardian becomes responsible for all damage or loss.

Duties in Event of Loss or Damage

1. Report the loss or damage to library staff or designee within 15 days. In the event that school is not in session, notify the technology helpdesk at: **helpdesk@njuhsd.com**
2. If the loss is due to theft, burglary, robbery or vandalism, notify local law enforcement. Present the official police report to administration in the school office to assist in the district providing a permanent replacement.

Settlement Information

The District will pay for the cost of repair including parts and labor. If the device cannot be repaired, a replacement of District's choosing will be provided. If a replacement is provided, purchased coverage will transfer to the replacement device. While the device is repaired, the student will be issued a loaner of District's choosing. The plan will cover the loaner and power supply until the student's original device is returned or a permanent replacement is issued.

Misrepresentation

Coverage may be denied if the student willfully defrauds, conceals, and/or misrepresents any material information about the cause of damage or loss of the device. Please report all incidents in a timely fashion.

What is Covered

- Accidental damage, cracked screens, drops, liquid spills, submersion. (As per agreement, 1st incident will be covered with no charge; 2nd and 3rd incidents will incur a deductible fee; additional incidents will be referred to site admin for appropriate measures. All incidents will be evaluated for deliberate abuse/neglect).
- Theft, burglary, robbery with official police report - **FIRST INCIDENT ONLY**. Any subsequent incidents are treated as neglect and incur full charges for repair or replacement.
- Vandalism, with official police report or school administrator incident report
- Mechanical failures, determined by IT staff, are covered even if not under a manufacturer's warranty.

What is Not Covered

- Loss of accessories, software or data, including power supply and carrying case
- Intentional acts of neglect/abuse as determined by school staff or manufacturer
- Corrosion, rust or cosmetic damage
- Unexplained loss, mysterious disappearance or law enforcement seizure
- Devices not returned when exiting the school
- Tampering with or any unauthorized attempts to repair device, install software or remove the device from the NJUHSD managed domain. **(Issues of this type will be referred to site administration for violation of the Student Technology Notification.)**

Replacement Costs for Any Issued Device

For families that have not opted for the District Chromebook protection plan, the replacement cost of the Chromebook package the first year is \$200, depreciating \$50/year. For new devices, the cost timeline starts the date the device is issued to the student. For used devices, cost timeline starts July 1 of the device purchase year. **(Replacement cost is determined upon first reported evidence of an issue.)**

1. Replacement cost for all Chromebooks for the 2017/2018 school year are:

1st year (1 - 12 months) of issue:	\$200
2nd year (13 - 24 months) of issue (HP):	\$150
3rd year (25 - 36 months) of issue (Dell Touch):	\$100
4th year (37 - 48 months) of issue (Dell Non-Touch):	\$50

2. Replacement of power supply:

Dell Models:	\$15.00
HP Models	\$20.00

3. Replacement of Chromebook bag:

depreciates \$5/year:	\$20.00
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Failure or inability to pay for the above costs will be handled like student debts and fines.

Families with Worth Ave

Students with an active insurance policy with Worth Ave are auto-enrolled at no cost into the District program for each year or portion of a year remaining in effect with Worth Ave Group.

Students who do not participate in the protection program will be charged the full cost of repairs other than those due to mechanical or manufacturer defect, not to exceed the replacement value of the device, this includes stolen devices.

Nevada Joint Union High School District Student Mobile Device Protection Plan

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How to enroll in NJUHSD’s Chromebook Protection Plan for the current school year:

Option 1: Pay \$15 Online (+ \$1.95 transaction fee)

NJUHSD provides an online payment system to purchase the chromebook protection plan. **Online payments must be made by September 8, 2017.** After September 8th, only Option #2 is available. No signed copy of the payment will be required. **NJUHSD online payments: www.myschoolbucks.com**

Option 2: Pay \$15 by Check or Cash

Stop by the school during office hours and present payment to Janet Miles, the Principal’s Secretary. Please include the signature page below with all required signatures in the **Plan Acceptance** section---- see below. A receipt will be provided, certifying enrollment in the Chromebook Protection Plan. Make \$15 checks payable to Nevada Joint Union High School District. Questions: Call NJUHSD Technology Helpdesk at 530.272.9998 or email helpdesk@njuhsd.com

Thank you for your support in protecting your child’s Chromebook.

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Plan Acceptance

I have been notified of and understand the conditions and guidelines associated with the NJUHSD Student Chromebook Protection Plan

Student District ID #: ___ ___ ___ ___ ___

Student Name (Please Print) _____

Student Signature _____ Date: _____

Parent/Guardian Name (Please Print) _____

Parent/Guardian Signature _____ Date: _____